

Central Shenandoah Planning District

Coordinated Human Service Mobility Resource Guide



Virginia Regional Transit

NAME & CONTACT INFORMATION

Virginia Regional Transit

PHONE 540-943-9302

WEBSITE <https://vatransit.org/>

CONTACT Susan Newbrough

OVERVIEW

Provide contracted public transit service for CSPDC for BRITE System.

POPULATION SERVED

Residents of Staunton, Waynesboro, Augusta County, Bridgewater, Dayton, and limited parts of Harrisonburg.

SERVICE AREA

Staunton-Augusta-Waynesboro

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

Public transit services, including complimentary paratransit services.

VEHICLE INFORMATION

NUMBER OF VEHICLES	13
NUMBER OF VEHICLES ADA ACCESSIBLE	13

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RADAR / UHTS, Inc.

NAME & CONTACT INFORMATION

RADAR / UHTS, Inc.

PHONE 540-343-1721

WEBSITE www.radartransit.org

SOCIAL MEDIA www.facebook.com/radartransit.org/

EMAIL radar@radartransit.org

CONTACT Nathan T. Sanford

OVERVIEW

RADAR is a non-profit corporation, which has provided rural public transit services and specialized transit primarily in the “Greater Roanoke Valley” for over 40 years. RADAR services are aimed at physically, mentally disabled or transportation disadvantaged individuals. Our drivers are trained in passenger assistance, defensive driving, and wheelchair securement procedures to make your trip safe and enjoyable.

POPULATION SERVED

Public

SERVICE AREA

Lexington-Buena Vista-Rockbridge

Greater Roanoke Valley

TRANSPORTATION SERVICES

Demand response, paratransit, deviated-fixed route

VEHICLE INFORMATION

NUMBER OF VEHICLES	70
NUMBER OF VEHICLES ADA ACCESSIBLE	70

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Way To Go

NAME & CONTACT INFORMATION

Way To Go

PHONE 540-705-6201

WEBSITE w2ginc.org

SOCIAL MEDIA www.facebook.com/HarrisonburgWaytoGo/
twitter.com/waytogoinc

EMAIL ben@w2ginc.org

CONTACT Benjamin Craig

OVERVIEW

Established in 2005, Way To Go provides essential transportation services to low-income, employed residents of Harrisonburg-Rockingham so they can maintain employment

POPULATION SERVED

Low-income, employed residents of Harrisonburg-Rockingham.

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

Services provided primarily include financial assistance with maintaining or obtaining a vehicle, such as:

- Providing a donated or assisted-purchase vehicle with financing;
- Repairs, including State inspection;
- Vehicle insurance payments;
- Vehicle fees;
- Gas vouchers;
- Monthly vehicle payment to bank or finance company;
- Taxi trips while vehicle is in the shop;
- Driving lessons in order to obtain Virginia driver's license; and
- Other urgent transportation needs necessary to maintain employment.

VEHICLE INFORMATION

NUMBER OF VEHICLES	N/A
NUMBER OF VEHICLES ADA ACCESSIBLE	N/A

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Augusta Health

NAME & CONTACT INFORMATION

Augusta Health

PHONE 540-332-4191

WEBSITE augustahealth.com

CONTACT Catherine Raines

OVERVIEW

Community Hospital

POPULATION SERVED

Residents of Staunton, Augusta County, Waynesboro, and surrounding areas

SERVICE AREA

Staunton-Augusta-Waynesboro

Harrisonburg-Rockingham

Lexington-Buena Vista-Rockbridge

Bath County

Highland County

TRANSPORTATION SERVICES

Transportation services offered to patients who need rides to and from treatment through taxi cab vouchers

VEHICLE INFORMATION

NUMBER OF VEHICLES	N/A
NUMBER OF VEHICLES ADA ACCESSIBLE	N/A

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United Way of Harrisonburg & Rockingham

NAME & CONTACT INFORMATION

United Way of Harrisonburg and Rockingham County

PHONE	540-434-6639
WEBSITE	www.uwhr.org
SOCIAL MEDIA	www.facebook.com/UnitedWayHR/
EMAIL	tashfia.hasan@uwhr.org
CONTACT	Tashfia Hasan

OVERVIEW

Our mission is to unite our community to empower people in need. We do so by connecting our community to opportunities to learn about the most pressing local needs and supporting through volunteerism, philanthropy, and more. Our primary focus areas are to improve access to and quality of education, income, and health.

POPULATION SERVED

All in Harrisonburg and Rockingham County

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

We provide grant funding to a number of programs that provide transportation service. These programs include but are not limited to taxi rides to school for teen parents, assistance with repairing or acquiring vehicles, and a mobile health clinic for those with limited or no access to transportation.

VEHICLE INFORMATION

NUMBER OF VEHICLES	N/A
NUMBER OF VEHICLES ADA ACCESSIBLE	N/A

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VPAS—Rockbridge & Bath

NAME & CONTACT INFORMATION

Valley Program for Aging Services—Rockbridge & Bath

PHONE	540-570-4845
WEBSITE	www.vpas.info
SOCIAL MEDIA	www.facebook.com/mauryriverseniorcenter
EMAIL	laura@vpas.info
CONTACT	Laura Hotinger

SERVICE AREA

Lexington-Buena Vista-Rockbridge
Bath County

TRANSPORTATION SERVICES

Transport participants to programs 2-3 days a week

VEHICLE INFORMATION

NUMBER OF VEHICLES	4
NUMBER OF VEHICLES ADA ACCESSIBLE	2

OVERVIEW

Senior centers and aging services for Rockbridge and Bath Counties.

POPULATION SERVED

Seniors (over 60) in Rockbridge and Bath Counties

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Rockbridge Area Transportation System

NAME & CONTACT INFORMATION

Rockbridge Area Transportation System, Inc.

PHONE	540-463-3346
WEBSITE	rockbridgetransportation.org
SOCIAL MEDIA	www.facebook.com/RockbridgeATS/
EMAIL	rats@rockbridge.net
CONTACT	Hattie Myers

SERVICE AREA

Lexington-Buena Vista-Rockbridge

TRANSPORTATION SERVICES

We provide lower cost transportation within Rockbridge County and to other areas for individuals with no other transportation options. All of our drivers are Passenger Service and Safety Trained (PASS).

OVERVIEW

Rockbridge Area Transportation provides lower cost transportation for individuals that are unable to afford transportation, to individuals that are disabled, and to individuals that are elderly.

POPULATION SERVED

We will service anyone that needs transportation; however, our target population is people that are low income, elderly, disabled, and veterans.

VEHICLE INFORMATION

NUMBER OF VEHICLES	15
NUMBER OF VEHICLES ADA ACCESSIBLE	12

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Valley Program for Aging Services

NAME & CONTACT INFORMATION

Valley Program for Aging Services

PHONE	540-949-7141
WEBSITE	www.vpas.info
SOCIAL MEDIA	www.facebook.com/ValleyProgramforAgingServices/
EMAIL	jenn@vpas.info
CONTACT	Jennifer Chestnut

OVERVIEW

Valley Program for Aging Services (VPAS) is the designated Area Agency on Aging for Planning District 6, providing a wide range of in-home and community-based services and information and referral for individuals 60 years and older and their caregivers. These services help support individuals to live independently in their home as long as possible.

POPULATION SERVED

Individuals 60 years and older

SERVICE AREA

Staunton-Augusta-Waynesboro
Harrisonburg-Rockingham
Lexington-Buena Vista-Rockbridge
Bath County
Highland County

TRANSPORTATION SERVICES

Transportation is an issue for older adults who can no longer drive but still need to get to appointments and other life necessary destination. Staunton, Augusta, Waynesboro, Highland, Harrisonburg, and Rockingham, VPAS can provide door-to-door transportation to medical appointments, grocery store, pharmacy, and bank when no other transportation options are available. Transportation is also provided to and from our seven Senior Centers.

VEHICLE INFORMATION

NUMBER OF VEHICLES	25
NUMBER OF VEHICLES ADA ACCESSIBLE	20

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Vector Industries

NAME & CONTACT INFORMATION

Vector Industries

PHONE	540-943-8444
WEBSITE	www.vectorindustries.org
EMAIL	chrissy@vectorindustries.org
CONTACT	Chrissy Johnston

SERVICE AREA

Staunton-Augusta-Waynesboro

TRANSPORTATION SERVICES

Currently, provide door-to-door transportation for about 50 employees to come to work in our facility. Buses run mornings and afternoons.

OVERVIEW

Providing employment for persons with disabilities in our Waynesboro, VA facility.

VEHICLE INFORMATION

NUMBER OF VEHICLES	3
NUMBER OF VEHICLES ADA ACCESSIBLE	3

POPULATION SERVED

Persons with disabilities

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Highland Medical Center

NAME & CONTACT INFORMATION

Highland Medical Center

PHONE 540-468-6400
WEBSITE www.ourhmc.org
EMAIL info@ourhmc.org
CONTACT Debbie Perdue

SERVICE AREA

Highland County

TRANSPORTATION SERVICES

HMC does not provide transportation and there is no public transportation of any kind. VPAS does provide rides for medical visits for senior citizens for a fee.

OVERVIEW

Community health center

POPULATION SERVED

Healthcare services offered regardless of ability to pay

VEHICLE INFORMATION

NUMBER OF VEHICLES	N/A
NUMBER OF VEHICLES ADA ACCESSIBLE	N/A

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Valley CSB

NAME & CONTACT INFORMATION

**Valley Community Services Board—Staunton,
Waynesboro, Augusta County, Highland County**

PHONE 540-887-3200

WEBSITE www.myvalleycsb.org

CONTACT Matt Hain

SERVICE AREA

Staunton-Augusta-Waynesboro

TRANSPORTATION SERVICES

We provide transport to clients of Valley Community Services Board to/from our own agency services/program locations.

OVERVIEW

Provider of services for behavioral health, substance use disorders, and developmental disabilities.

POPULATION SERVED

Mental health, substance use disorders, developmental disabilities

VEHICLE INFORMATION

NUMBER OF VEHICLES 80

NUMBER OF VEHICLES ADA ACCESSIBLE 10

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Rockbridge Area CSB

NAME & CONTACT INFORMATION

Rockbridge Area Community Services Board

PHONE 540-462-6642
WEBSITE www.racsb.org
EMAIL wmace@racsb.org
CONTACT Wendy W Mace

OVERVIEW

CSB providing substance abuse, behavioral health, prevention, developmental disability services in the Counties of Rockbridge and Bath and the Cities of Lexington and Buena Vista.

POPULATION SERVED

Adults and children with SMI or developmental disabilities, elementary and middle school children (prevention programs and therapeutic day treatment), infants and toddlers (up to age 3) who need early intervention services due to developmental delays. The majority of the population served are low-income and disabled.

SERVICE AREA

Lexington-Buena Vista-Rockbridge
Bath County

TRANSPORTATION SERVICES

We provide transportation for the clients we serve to receive the services needed including transporting clients to attend a day program, psychosocial rehab (Clubhouse), community integration opportunities for those served in our residential settings, and for clients to attend group counseling, individual counseling, and psychiatric appointments.

VEHICLE INFORMATION

NUMBER OF VEHICLES	43
NUMBER OF VEHICLES ADA ACCESSIBLE	10

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Pleasant View, Inc.

NAME & CONTACT INFORMATION

Pleasant View, Inc.

PHONE	540-896-8255
WEBSITE	www.pleasantviewinc.org
SOCIAL MEDIA	www.facebook.com/pleasantviewinc/
EMAIL	pmiller@pleasantviewinc.org
CONTACT	Pamela Miller

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

We provide transportation for individuals who receive services from Pleasant View, Inc. We transport individuals to day placements, doctor appointments, jobs, recreational activities, volunteer opportunities, clubs, vacations, shopping, and other places one might want to go.

OVERVIEW

Pleasant View provides residential and day supports to individuals with developmental and intellectual disabilities. Our mission is to support individuals with disabilities in achieving their own spiritual, emotional, relational, vocational, and residential goals.

VEHICLE INFORMATION

NUMBER OF VEHICLES	58
NUMBER OF VEHICLES ADA ACCESSIBLE	23

POPULATION SERVED

Individuals with developmental and intellectual disabilities

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The ARC of Harrisonburg-Rockingham

NAME & CONTACT INFORMATION

The Arc of Harrisonburg and Rockingham

PHONE 540-437-9214
WEBSITE www.hrarc.org
SOCIAL MEDIA www.facebook.com/TheArcHR/
EMAIL execdir@hrarc.org
CONTACT Heather A Denman

OVERVIEW

A state-licensed, non-profit Community Engagement and Center-based Day Support provider for people with developmental disabilities.

POPULATION SERVED

Adults with intellectual and developmental disabilities in Harrisonburg, and Rockingham and Augusta Counties.

SERVICE AREA

Harrisonburg-Rockingham
Staunton-Augusta-Waynesboro

TRANSPORTATION SERVICES

Pick-up and drop-off for center-based consumers from and to their homes. Community Engagement consumers are picked up at their homes and transported to a variety of volunteer, educational, recreational and retail sites, to build social, employment and independence skills and interact with the non-disability community before returning them home at the end of the day.

VEHICLE INFORMATION

NUMBER OF VEHICLES	10
NUMBER OF VEHICLES ADA ACCESSIBLE	7

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HDPT

NAME & CONTACT INFORMATION

Harrisonburg Department of Public Transportation

PHONE	540-432-0492
WEBSITE	www.hdpt.com
SOCIAL MEDIA	www.facebook.com/rideHDPT/
EMAIL	HDPT-dispatch@harrisonburgva.gov
CONTACT	Gerald Gatobu

OVERVIEW

Public transportation in the City of Harrisonburg is provided by the HDPT, a department within the city government. HDPT operates fixed-route bus service, Americans with Disabilities Act (ADA) complementary paratransit service, scheduled shuttles to Bridgewater and Dayton, and school bus service. The transit system operates six year-round routes geared towards city residents and numerous seasonal routes during the school year, geared towards the needs of JMU students.

POPULATION SERVED

Harrisonburg residents, JMU students & limited Rockingham County/ town residents. ADA complementary paratransit service is also provided.

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

HDPT operates six year-round, fixed-route bus services generally within the city limits of Harrisonburg, and a limited-service shuttle that provides a connection between the neighboring communities of Dayton and Bridgewater on Tuesdays and Thursdays, respectively. Additionally, HDPT offers 30 fixed-route buses oriented to the needs of JMU students during the traditional academic year. The central transfer location for JMU-oriented transit services is the Godwin Transit Center, located on the JMU campus. Americans with Disabilities Act (ADA) complementary paratransit service is also provided.

VEHICLE INFORMATION

NUMBER OF VEHICLES	39 (transit buses)
NUMBER OF VEHICLES ADA ACCESSIBLE	11

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Harrisonburg-Rockingham CSB

NAME & CONTACT INFORMATION

Harrisonburg-Rockingham Community Service Board

PHONE 540-434-1941

WEBSITE www.hrccb.org

EMAIL holly@hrccb.org

CONTACT Holly Albrite

OVERVIEW

We are one of 40 community-based public providers of mental health, substance abuse, and developmental disability services throughout Virginia. The Commonwealth has designated the 40 CSBs as the single point of entry into publicly funded behavioral health and developmental services. We provide an array of programs and supports directly and through partnerships with other providers.

POPULATION SERVED

Individuals with mental health, substance abuse, and/or developmental disability needs.

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

No formal transportation services. Assist individuals at times to get to needed appointments and services.

VEHICLE INFORMATION

NUMBER OF VEHICLES	N/A
NUMBER OF VEHICLES ADA ACCESSIBLE	N/A

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Harrisonburg-Rockingham Social Services

NAME & CONTACT INFORMATION

Harrisonburg-Rockingham Social Services District

PHONE 540-432-8646

WEBSITE <https://www.rockinghamcountyva.gov/206/Social->

CONTACT Celest Williams

OVERVIEW

The mission of the HRSSD is the promotion of self-reliance and protection of citizens through community-based services.

POPULATION SERVED

Rockingham community members

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

Transportation for critical health services for elderly (60 and over) and indigent community members (income less than 150% of federal poverty rates).

VEHICLE INFORMATION

NUMBER OF VEHICLES 4

NUMBER OF VEHICLES ADA ACCESSIBLE 1

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Friendship Industries, Inc.

NAME & CONTACT INFORMATION

Friendship Industries, Inc.

PHONE 540-434-4451
WEBSITE <https://friendship-industries.com/>
EMAIL sandraquigg@friendship-industries.com
CONTACT Sandra Quigg

OVERVIEW

Friendship Industries and its affiliate Able Solutions provide employment and growth opportunities to people with disabilities and people with barriers to employment. This mission is achieved through our contract packaging business.

POPULATION SERVED

People with disabilities, people with barriers to employment like former incarceration, English as a second language, minimal-to-low formal education, and mental illness

SERVICE AREA

Harrisonburg-Rockingham

TRANSPORTATION SERVICES

Currently, we provide transportation to and from our workplace for our County employees who have a documented disability. We are looking to expand our transportation to include all our mission-served employees.

VEHICLE INFORMATION

NUMBER OF VEHICLES	4
NUMBER OF VEHICLES ADA ACCESSIBLE	3